



## Retail Brand Ambassador

Victoria Distillers is expanding into the Victoria International Airport, and we are looking for two *Retail Brand Ambassadors* to join our team! Both positions are full time permanent roles, reporting directly to the Hospitality & Experience Manager.

### A little bit about you.

- You love to learn something new in a fun, exciting and growing Industry.
- You are a natural host with excellent interpersonal and communication skills.
- You take pride in delivering exceptional service to your customers and supporting your colleagues.
- You are looking to let your personality shine.
- You are a team player who thrives in a busy and dynamic environment.
- You are well organized and effectively prioritize your day.
- You understand that our collective success is your success.
- You are described as reliable and dependable.
- You are at least 19 years of age and have completed your Serving It Right Certificate - required.
- You have a clean history and are eligible to obtain an airport security pass - required.
- Your schedule is flexible and you are available for all shifts including evenings and weekends.
- You relish the opportunity to be a part of something new and exciting.
- You take pride in your workplace and expect your employer to show the same in you.
- You may speak an additional language or two.
- You want to love your job.

### A little bit about us:

Founded in 2009, Victoria Distillers is one of the oldest small batch distilleries in BC. Driven by **creativity** and **excellence** we produce an array of exceptional, award winning spirits.

The expansion into the Victoria International Airport will be a unique and one-of-a-kind concept, we will be producing, bottling, and selling our product onsite!

### All we ask:

- Provide friendly, efficient and professional service to all our guests.



- Maintain strong knowledge of our process, products & company origins.
- Learn our story and educate our customers about our line of award winning spirits including Empress 1908 Gin.
- Provide constant support and encouragement to your colleagues.
- Assist in bottling, pouring samples and processing retail transactions.
- Assist with inventory control, cost structuring and reporting.
- Consistently anticipate your guest and team needs.
- Consistently show initiative and accountability.
- Assist in maintaining a clean, presentable and safe work environment at all times.
- Engage with travelers and expose them to the Victoria Distillers and Empress 1908 brands.
- Maintain a current understanding of industry trends and cocktail culture.
- Effectively complete opening and/or closing duties.
- Adhere to all Victoria International Airport rules, regulations and standards.
- Eligible to obtain an airport security pass based on a clean background check.
- Engage. Educate. Enjoy!

To apply for this exciting opportunity, please send your resume and cover letter in confidence to Sarah Elliot, Recruiter at: [sarah@sjemploymentsolutions.com](mailto:sarah@sjemploymentsolutions.com)

Thank you for your interest; please note only those applicants selected for an interview will be contacted.